

# **Patient Rights Under Florida Transparency Act**

## **Services Provided by Coastal Surgery Center LLC, a state licensed Ambulatory Surgical Center**

### **Separate Providers**

Services may be provided in this facility by the facility as well as by other health care providers who may separately bill the patient. Those separate health care providers may or may not participate with the same health insurers or health maintenance organizations (HMOs) as this facility. Patients and prospective patients should contact each health care provider who will provide services in the facility to determine the health insurers and HMOs with which the provider participates as a network provider or preferred provider.

Another health care provider who will bill you for services includes your physician performing the procedure. Other providers who will bill separately if they provide you with health care services in this surgery center include an anesthesia provider who delivers anesthesia services to you at the facility and a pathology provider and laboratory which will analyze tissue your physician may require be sent to the laboratory to diagnose your condition.

You can contact the facility's anesthesia providers about whether they participate in your health plan. The anesthesia providers are:

**Sunbelt Anesthesia**  
**8833 Perimeter Park Blvd**  
**Jacksonville Fl., 32216**  
**P:904.551.5654**

[info@sunbelthealthsolutions.com](mailto:info@sunbelthealthsolutions.com)

We may be required to send tissue for analysis by a pathology lab contracted with your health plan. Your insurer's provider network information may include the pathology lab in the insurer's network of providers. You may want to check with your insurer. Or, you can contact the laboratory directly about whether they participate in your health plan.

The pathology labs we send tissue to for analysis include:

**Aurora Diagnostics Bernhardt Labs**  
**5008 Mustang Road**  
**Jacksonville, FL 32216**  
**P: 904.296.2333**  
[www.auroradxbernhardt.com](http://www.auroradxbernhardt.com)

## **Estimate of Charges**

Patient or prospective patients may request from this facility and other health care providers an estimate of charges prior to receiving services. We must respond to you within seven days of your request.

Our estimate will be based upon the procedure your physician tells us that he or she plans to perform and the insurance information that you provide to us. We normally will contact your insurer to learn of your eligibility for the procedure and will then base our estimate upon what the insurer tells us about the payment they will make for the procedure.

The procedure your physician actually performs may differ from the initial one planned based upon your medical condition at the time of the procedure. Since we cannot forecast the change, the estimate will be based upon the planned procedure as scheduled by your physician.

You may pay less or more for this procedure or service at another facility or in another health care setting.

## **Financial Assistance Arrangements**

We only schedule procedures at this facility by physicians who are on the medical staff at the facility. If your physician has determined that special financial assistance may be warranted and the physician agrees to those special financial arrangements for his or her services, you may be eligible for special financial assistance at the facility. If your physician or the physician's office staff have agreed to provide special financial assistance to you for a procedure the physician wants to schedule at this facility, please contact us. Please be advised that while we do not provide charity care, Pro Bono cases are orchestrated through recognized charities a couple of times per year.

## **Health Related Data and Pricing**

Health related data, including quality measures and statistics for defined procedures can be found on the Agency for Healthcare Administration website at <http://www.floridahealthfinder.gov/index.html>. The service bundle Information is a non-personalized estimate of costs that may be incurred by the patient for anticipated services and that actual cost will be based on services actually provided to the patient. The average pricing for bundled procedures can be found on the Agency for Healthcare Administration website at <http://pricing.floridahealthfinder.gov>.